



## Change Password or Unlock Account using SMS

Required items Internet-connect device

**Steps** 

- 1. In a web browser (Internet Explorer, Firefox, Safari, Edge, or Chrome), go to bayada.okta.com
- 2. Click Need help signing in? then click Forgot Password
- 3. On the *Reset Password* page, enter your email or username (everything before the @symbol) and choose *Reset via SMS*
- 4. You should receive a text with your code.
- 5. Type in your code and click Verify
- 6. Answer your Security Question then click Reset Password
- 7. Enter a new password twice then click Reset Password
- 8. You may be prompted to use Multi-Factor Authentication (MFA) to continue
- 9. Your new password is set up

		BAYADA' Pretoren
	Sign In	Reset Password
Sign In	Username	Email or Username
Username	abofmann	ahofmann@bayada.com
ahofmann	Password	SMS or Voice Call can only be used if a mobile
Password		phone number has been configured.
	Remember me	Reset via SMS
Remember me	Sign In	
Sign In	Need help signing int	Reset via Voice Call
Need help signing in?	Forgot plassword?	
veea neip signing in -	Unlock account?	Reset via Email
	Privacy Policy	
Don't have an account? Sign up	Call the Help Desk - 215 757 9000 Help	Back to sign in Can't access email
	Don't have an account? Sign up	
	Loon chang an account? any hop	
BAYADA Perinteraw		BAYADA
		Answer Forgotten Password Challenge
Enter verification code sent via SMS		
Enter Code		What is the name of your first stuffed animal?
789765 Sent		Answer
Verify		Show
		Reset Password
Didn't receive a code? Reset via email		